

## PERSPECTIVE ON TRINITY HEALTH'S MISSION AND VALUES

The foundation of Trinity Health's healing ministry is formed by our shared Mission and Values, which are designed to permeate the culture of every Member and Service Organization.

We are different than other health care institutions because our beliefs and practices are rooted in the gospel's healing message. Marketing professionals may call it a niche or differentiation in the marketplace.

When it comes to what makes us different than our competitors, it's our Mission and Values that truly set us apart.

As we celebrate our second year, the Mission Integration Department of Trinity Health has further defined our Mission and Values and their relationship to the Catholic Church.

What follows is the formal definition of the Mission and Values we practice each day in the communities we serve.

### **Trinity Health Mission**

*We serve together in Trinity Health,  
in the spirit of the Gospel,  
to heal body, mind and spirit,  
to improve the health of our communities,  
and to steward the resources entrusted to us.*



### **We serve**

We treat each person who comes to us for help with deep respect and compassion, and we strive continually to improve the quality of our service.

### **Together in Trinity Health**

Trinity Health is a community of committed persons. We value teamwork with our colleagues and collaboration with other organizations in our communities.

### **In the spirit of the Gospel**

Our work is a ministry in which we are privileged to serve people at some of the most significant moments of their lives. We serve everyone regardless of status, giving priority to persons who are poor. We value the organization's Catholic identity and the heritage of our religious founders.

### **To heal body, mind and spirit**

We recognize that sickness and injury cause more than simply physical suffering and that health is well being of the whole person. We provide psychological and spiritual care and attend to the social relationships that can support the healing of our patient and residents.

## To improve the health of our communities

We collaborate with others including persons who are poor or underserved, in the communities we serve to assess the health needs of each community, to set priorities and to develop or maintain programs that address the needs.

## To steward the resources entrusted to us

The resources of human intellect and energy, and material goods which enable us to carry on this ministry were received from the founders of our institutions, employees, physicians, volunteers and board members and from our communities and fellow citizens. We take



## CORE VALUES

### Respect

We value and esteem every human person because each and every one is created by God, in the image of God. Everyone, regardless of title or position, income, education or status, race, religion or ethnicity has a dignity that is sacred. We treasure and hold human life sacred from its simplest beginnings until its end.  
*(Genesis 1:26; Luke 9:47-48; John 10:10)*

### Care of the Poor and Underserved

God hears the cry of the poor and so, with respect and compassion, we seek out the poor and underserved as a special focus of our health care ministry. It is those without resources who need us most. We seek to care not only for their immediate needs but also to change the structures that keep them in unhealthy environments and inhumane conditions. Through our ministry of health care and our persistent advocacy, we seek to serve the poor and underserved of our communities. We too hear the cry of the poor and underserved.  
*(Acts 4:32-35; James 2:15)*

### Social Justice

In this age of globalization and instant communication, we more quickly recognize our common Humanity. We realize as well the great gaps in economy, health, education and development among the peoples of this earth. Social justice commits us to the common good so that all may have their basic needs met. We recognize health and access to health care as a basic human right and seek to provide and advocate for it.  
*(Wisdom 9:21; Isaiah 32:16-18)*

### Compassion

People come to us when they are in need and in distress. In the spirit of Jesus, we recognize their need and seek to respond to it. We reach out to them in their pain and suffering and care for them in body, mind and spirit. The ability to feel and to respond to the suffering of others is an essential value in our ministry of healthcare, no matter where we serve. We recognize also that those we cannot cure we can still love, care for and be with in their suffering.  
*(Mark 1:40f; Mark 10:51; Luke 4:40; Luke 10:30-37; Romans 12:15; 1 Cor. 13:4-7)*

### Excellence

The scriptures look to the day when there will be a new heaven and a new earth, when creation will be made perfect. Our vision is no less. In all we do, we reach more – greater respect, fuller justice, deeper compassion, better care, less poverty. We are impatient to do better and hold ourselves accountable for continuous improvement in the services we offer.  
*(Matthew 25:14-23; 2 Corinthians 9:6; Revelatons 21:1)*