



Make a Difference in the health of our community

Community Health Needs Assessment 2015-2018

Executive Summary

St. Mary Mercy Livonia (SMML) completed a comprehensive Community Health Needs Assessment (CHNA) that was presented to the SMML local Board of Directors for review and approval on May 18, 2015. SMML performed the CHNA in adherence with certain federal requirements for not-for-profit hospitals set forth in the Affordable Care Act and by the Internal Revenue Service. The assessment took into account input from community leaders, community members and various community organizations. The complete CHNA report is available electronically at stmarymercy.org.

The service area for this assessment was defined as cities within a five mile radius of the hospital. This includes zip codes of Westland, Canton, Livonia, Northville City, Northville Township, Plymouth City, Plymouth Township, Redford, Farmington Hills and Farmington City. The population for these communities is 510,806 residents. Garden City and Novi are within five miles of the hospital but were not included in the SMML service area because they have a hospital in their community.

The CHNA included:

- Many collaborative partners were engaged in the Community Health Needs Assessment process, including the membership of a CHNA Steering Committee. These dedicated members were involved in the tool development, survey distribution, needs identification and prioritization and development of the CHNA Design and Implementation Workgroups.
- The SMML Community Health Needs Survey was branded with the banner "Make a Difference in the Health of our Community." A paper and on-line survey, composed of 30 questions about access to care, personal health behaviors, perceived community health needs and participant demographics was promoted at many community events through various community partners. Of the 1,578 responses, 666 were paper surveys completed by vulnerable populations at the Redford Interfaith Food Pantry, Westland Salvation Army Food Pantry and Wayne Hope Clinic.
- On November 20, 2014, a *Community Forum* was held at Thurston High School in Redford, Michigan to share the survey results, gain some additional information about 10 of the survey questions and engage community members in discussion about programs for changing behaviors for healthy eating, increased physical activity, access to care and mental health/substance abuse prevention and treatment.

- Ensuring the most accurate demographic information and community health concerns, data was gathered from numerous sources. Primary data was obtained through the survey, Community Forum and information gathered from the community partners represented on the CHNA Steering Committee. Secondary data analysis was conducted utilizing national, state and local demographic and community health databases.
- The health needs were prioritized using the survey data, Healthy Peoples 2020 indicators, magnitude of persons affected, severity of the need, alignment of the problem with organizational strengths, the hospital's ability to impact the need and the ability to measure change. The goals for three health needs were also prioritized by the Implementation Teams.

The survey results quickly identified two health issues that were also raised on the 2012 CHNA. These were obesity and access to care. Further review of the data and validation from the Community Forum, Healthy Partners Circle of Care Coalition and the St. Mary Mercy Community Health/Population Health Strategic Leadership Council resulted in adding mental health and substance abuse as the third health priority.

Three CHNA Implementation Teams, comprised of community members, established these goals for the identified needs:

1. To reduce obesity by:
 - Increasing physical activity for children.
 - Improving the eating habits of children.
2. To improve access to care by:
 - Increasing usage of Primary Care Providers.
 - Improving transportation to health care appointments.
 - Increasing access to specialists for those under or uninsured.
3. Improve behavioral health in the community by:
 - Preventing suicide.
 - Improving access to Behavioral Health services.
 - Reducing the use of alcohol.

St. Mary Mercy Livonia resources and the overall alignment with the hospital's mission, goals and strategic priorities were taken into consideration of the significant health needs identified through the most recent CHNA process. In addition, the SMML Strategic Leadership Community Health/Population Health Council provides oversight to the process and implementation strategy.

Over the next three years, health improvement programs will be implemented with identified collaborative partners according to the plan and metrics collected.